



West Seattle Junction Outreach Summary

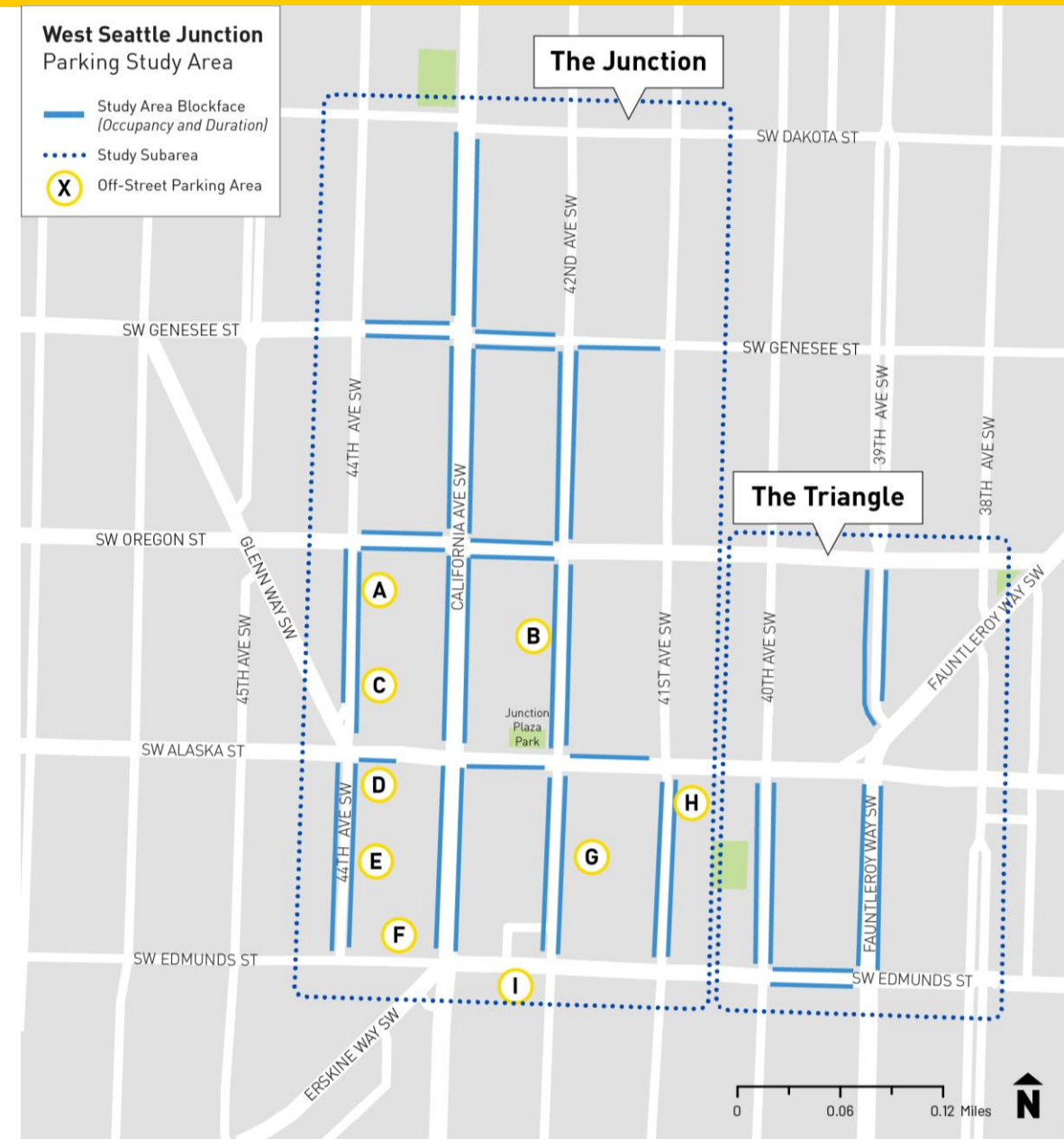
Parking and Curbspace Management | September 2026

Project Overview

What is this project?

Throughout 2026, SDOT is working in the West Seattle Junction and Triangle to collect new parking data and gather community input about parking **needs, challenges, and potential improvements**.

This report provides a summary outreach conducted in West Seattle Junction in April 2026. Findings are summarized for the entire West Seattle Junction study area, and, where applicable, for the **Triangle** section.



Project Purpose and Goals

Through our work in the West Seattle Junction, SDOT is:



Analyzing how parking
and other curbside spaces
are used today



Gathering input from the
community



Evaluating changes to
better support the
neighborhood's needs

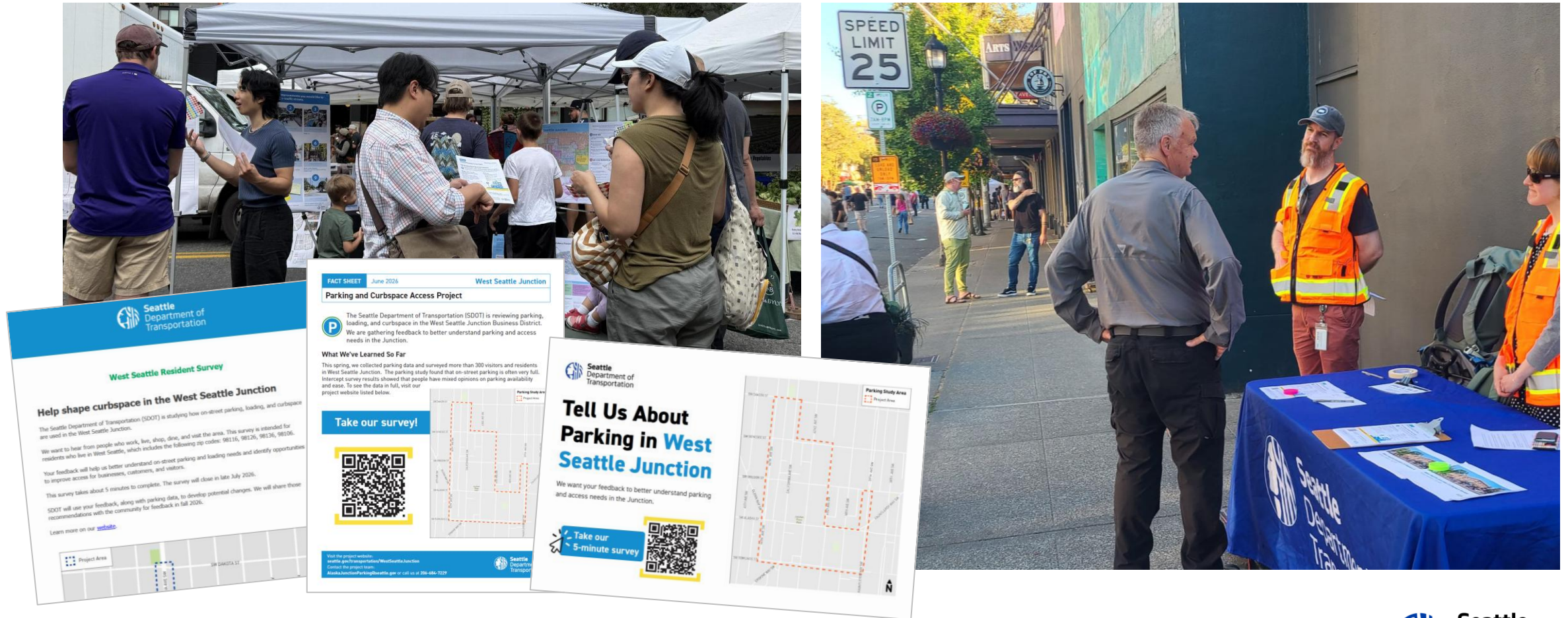
Project Timeline

Our work in the West Seattle Junction began in 2026 and will end in 2027.



Outreach Activities

This summer, we gathered input from over 3,700 people in the Junction and contacted 158 people at businesses in the neighborhood:



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Outreach Activity in West Seattle	Number of People Engaged
Online Survey	3,180 Responses
Resident Survey	2,605 Responses
Visitor Survey	507 Responses
Business Survey	68 Responses
Tabling Events	571 People
West Seattle Art Walk (July 9)	61 People
Summerfest (July 11)	152 People
Delridge Farmers Market (July 16)	25 People
Tabling outside QFC (July 21)	63 People
West Seattle Farmers Market (July 26)	250 People
Postcard Mailers	3,977 Postcards Mailed
Phone and Email Outreach to Business and Property Owners	158 People Contacted
Neighborhood Flyers	25 Flyers Hung
Social Media Advertisement Reach	10,000 Views

Online surveys were open from July 2 – July 27. Outreach events and activities took place in July and August.

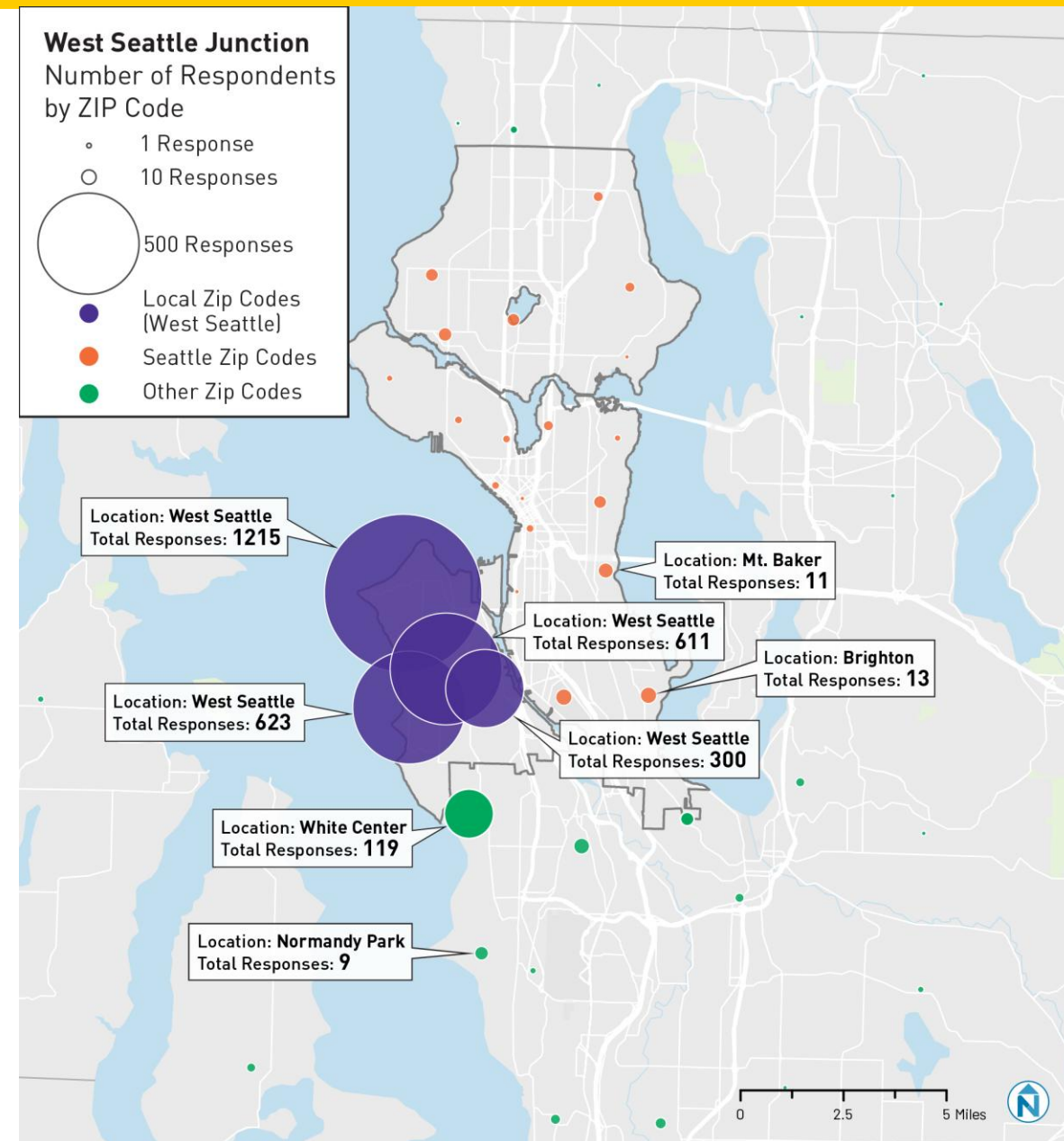
Survey Responses

Through our survey, we heard from 3,180 residents, visitors, and businesses.

89% of survey respondents live or work in local West Seattle zip codes (98116, 98126, 98136, and 98106).

Other responses came from people who live in other Seattle zip codes (8%) or other Washington zip codes (3%).

68 businesses located in the West Seattle Junction took our online survey.



Outreach Summary: What We Heard

We heard three key themes from people in the Junction and Triangle:

1



Businesses consistently say customer parking is difficult.

- 75% of businesses say it is difficult for customers to find parking.
- 82% of businesses say customers and clients often complain about parking.

2



Parking is a key factor for customers and residents.

- 62% of residents and visitors say convenient parking is difficult to find or are neutral about it.
- 71% of residents and visitors typically drive when visiting the Junction, and 61% of visitors note that parking availability is a key factor when deciding whether to visit.

3



Businesses also have challenges with loading.

- Most businesses (57%) say loading is difficult for delivery drivers and service vehicles.
- Double-parked trucks and delivery app drivers blocking traffic were the two most common loading challenges in the Junction.

Summary: What We Learned

Some of the recurring themes about parking in West Seattle Junction included:

Food delivery trucks are often **blocking traffic or double parking**.

More **loading areas** and **short-term parking** spaces are needed

More consistent **parking enforcement** would help address challenges.

Using curbspace for **outdoor dining and active transportation** would be great for the neighborhood.

More dedicated **disabled parking spaces** are needed in the Junction.

Better **visibility at intersections** would make the neighborhood safer for pedestrians.

What Visitors Said

In response to "Is there anything else you want SDOT to know about parking, loading, or curbspace access in the Junction?"

"I have older parents and it is hard to take them out to eat in the Junction when close parking is difficult to find, especially since they are limited in mobility (even with a handicapped placard)."

"Something needs to be done about the delivery drivers who are constantly blocking the roads. This is the true problem in the junction/up and down California Ave. It congests the roads, creating back ups, and makes it unsafe for driving and pedestrians."

"When delivery trucks park in the lanes to deliver things to businesses it makes it hard to get around them. It blocks up traffic when they park in the center lanes then there's people running back-and-forth across the street to deliver things to stores."

"Finding parking spots is more difficult now than a few years ago."

"I love to visit the Junction with my kids. I'm trying to instill the importance of supporting local businesses. However, with three kids in tow, it's difficult to do so without spending extra money on parking. This is a huge frustration when I only need to be there for 30-60 minutes. I'm a lifelong West Seattle resident and it's a priority to support our businesses and community."

What Residents Said

In response to "Is there anything else you want SDOT to know about parking, loading, or curbspace access in the Junction?"

"Parking has gotten a lot worse in the Junction, so much so that I often avoid visiting the area by car because I know I cannot find a spot easily. I often walk or take transit, or if I park, I park several blocks away in the residential area where I know parking is more available. I've been late to appointments, skipped trips, and/or avoided trips because of parking issues."

"Drivers regularly park in travel lanes, creating dangerous situations for pedestrians and cyclists due to reducing visibility and drivers swerving around them."

"There is inadequate time limit parking enforcement so spots on the street do not turn over within posted limit. I see cars parked all day everyday--even days on end and never move or get ticketed."

"For drivers with mobility issues, it is nearly impossible to find on street California Avenue curbside parking that allows access to street front merchants."

"I wish trucks would not block alleys for deliveries around the Junction. The alleys between SW California Ave and 44th Ave SW and Alaska and Oregon are always blocked by trucks."

"The Junction needs more free parking for short-term (less than two hours) visits."

What Businesses Said

In response to "What else would you like SDOT to know about your business' and customer's parking, loading, and curbspace access needs in the West Seattle Junction?"

"Some people complain about lack of parking, but like most business districts, you can find plenty of parking just outside of the junction, and often just off the main street. There are paid lots -- of course we all wish those remained free, but this is the world we live in - where convenience is needed. Public transit stops right here which is great for those travelers. We get a lot of business from foot traffic too."

"The one thing I worry about is people stopping coming because they can't find parking. I've heard people say they were on their way but left without finding a spot. This is not good news for the future of [my business]."

"More consistent parking enforcement please."

"Sometimes there are issues with delivery trucks parked in the alley to make deliveries to businesses nearby and Waste Management cannot access the dumpster and we have missed garbage and recycle pick up."

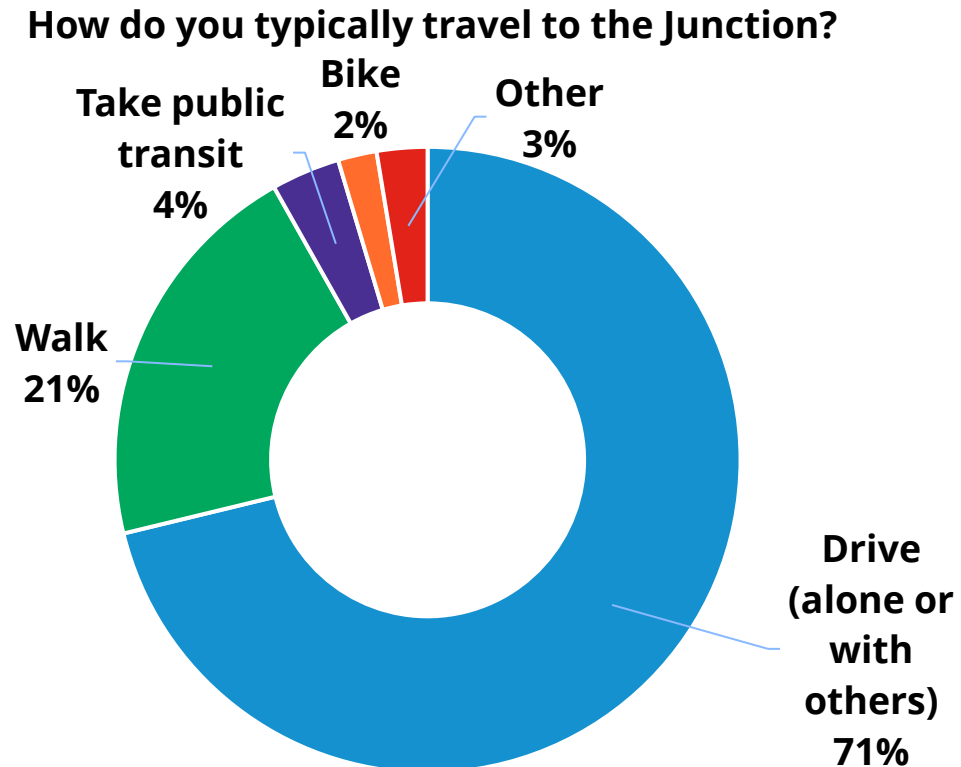
"Street parking is limited enough that drivers often block access to driveways or park in front of fire hydrants."

Many People Visit the Junction by Driving

Most residents and visitors who took our online survey reported getting to the Junction by driving (71%), compared to using other modes (29%).

Walking was the most popular non-driving mode of travel among residents and visitors (21%) in the online survey.

Walking was even more popular among residents alone, with about a quarter of resident survey respondents (24%) saying that they typically walk to the neighborhood compared with 8% of visitor survey respondents.



Finding Parking is a Challenge

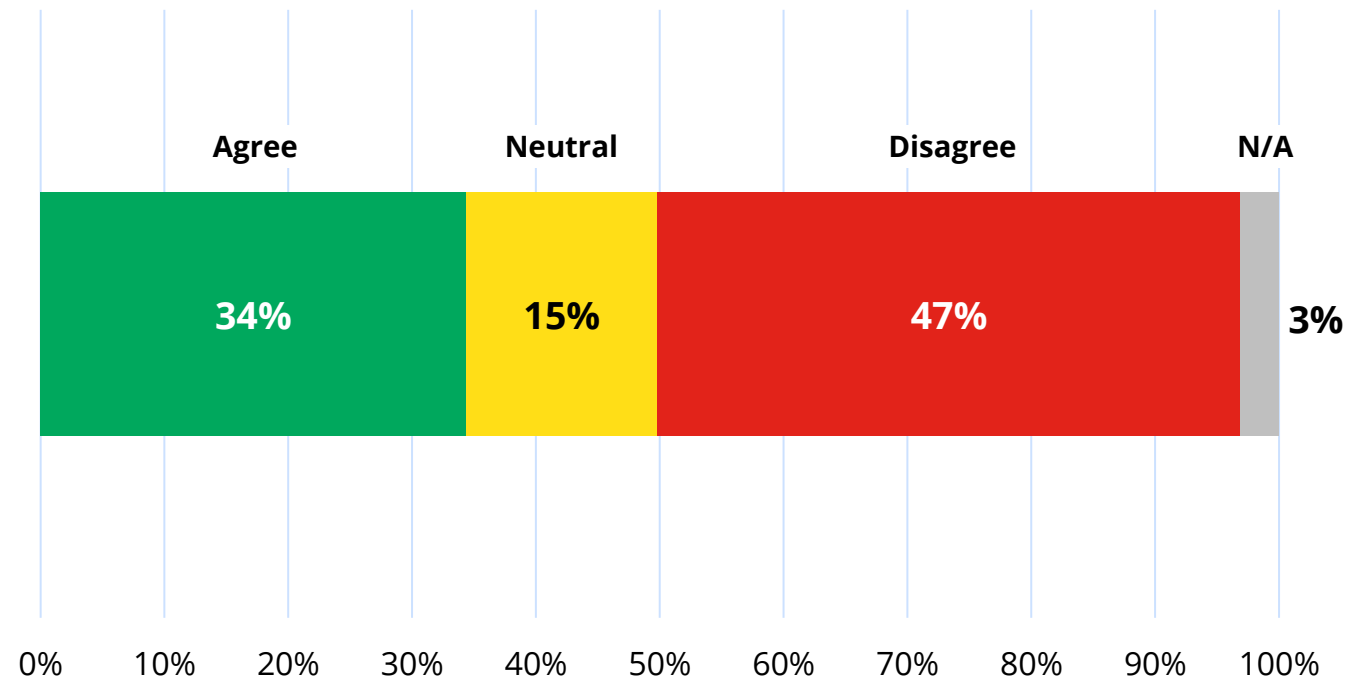
62% of residents and visitors do not think parking in the Junction is easy to find or are neutral about it.

62% of residents and visitors do not think convenient parking is easy to find or are neutral about it.

This result aligns with our parking data, which shows that on-street parking was **87% - 95% full** throughout the day in the busiest parts of the Junction and Triangle.

When parking is this full, it can be challenging to find an available parking space.

Agree or Disagree: When I visit the Junction, it is easy to find a convenient place to park.



Reliable Parking Access Matters

61% of visitors responding to the online survey said parking is an important factor in their decision about whether to visit the Junction.

Online survey respondents typically drive.
71% of online survey respondents
said they typically drive to the Junction.

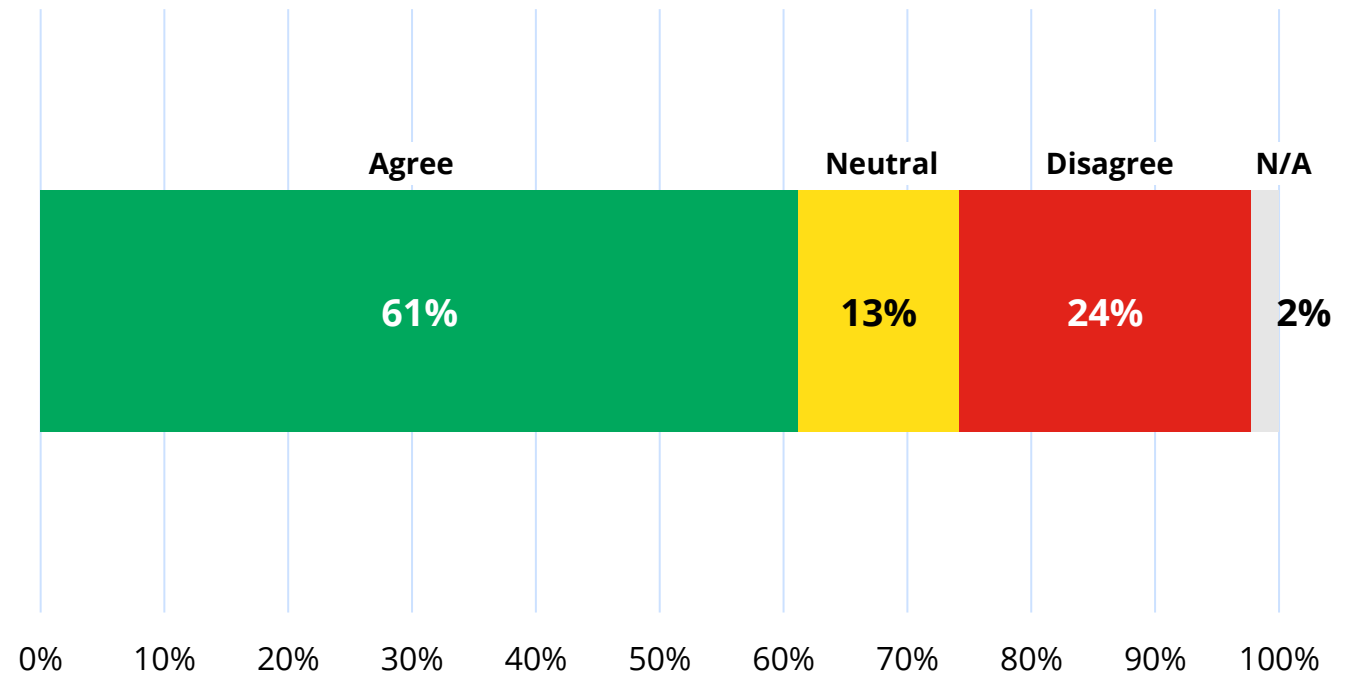
Parking matters when they arrive.

Managing high-demand parking spaces so they are available throughout the day makes it easier for customers and visitors to find parking.

The surveys reflect different groups of people.

While 71% of online respondents said they typically drive to the Junction, our intercept survey found 66% of respondents typically walk, bike, or take transit to the Junction. These findings show that people reach the Junction in different ways, and parking is important to many.

Agree or Disagree: The ease and availability of parking is an important factor in my decision to visit the Junction.

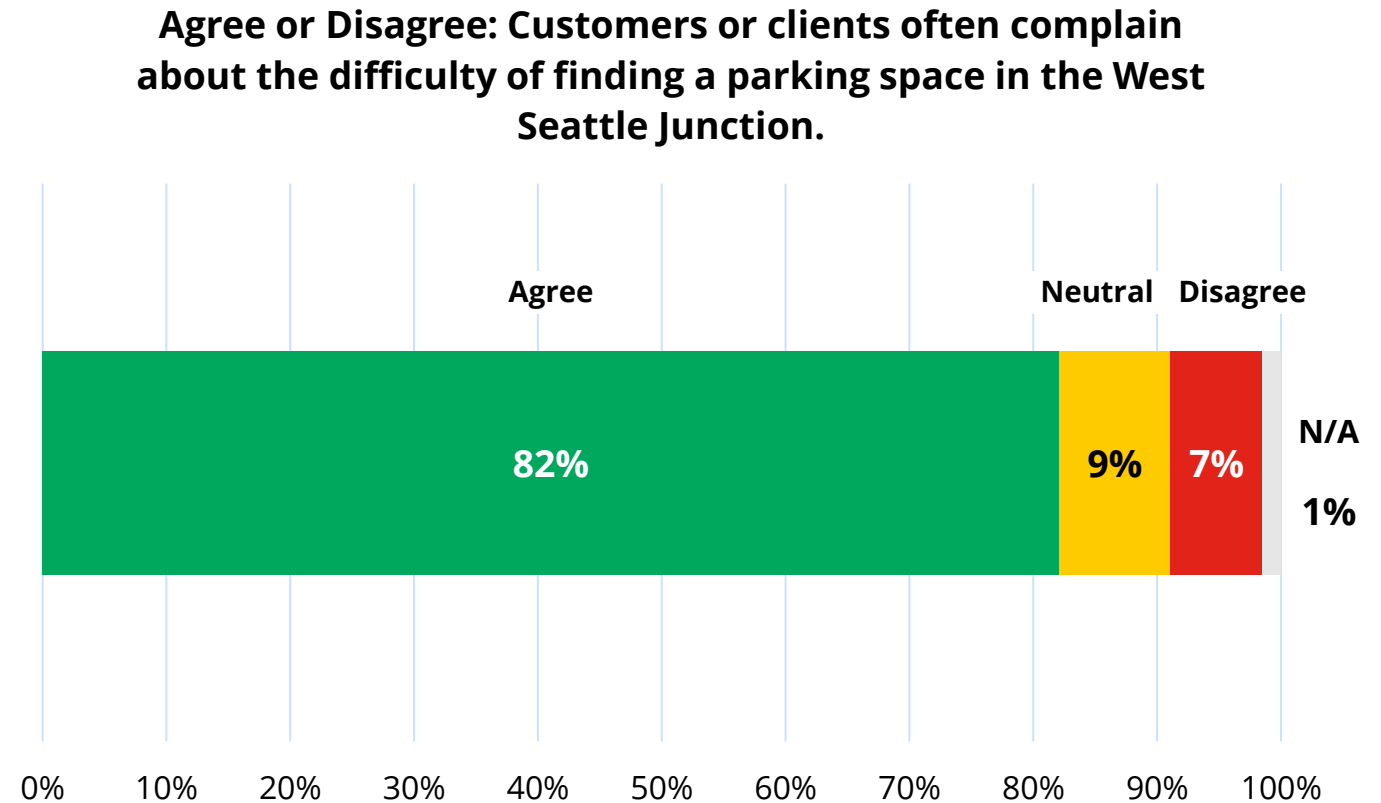


Businesses Face Parking Challenges

Customers frequently complain about difficulty finding parking in the Junction.

Most business and employees (82% of respondents) agreed that **customers or clients often complain about difficulty in finding a parking space** in the Junction.

This finding aligns with parking occupancy data, which indicates that parking on **most blocks in West Seattle Junction are mostly or very full (86% full or higher) during prime business hours** between 11 am and 8 pm.



Businesses Face Parking Challenges

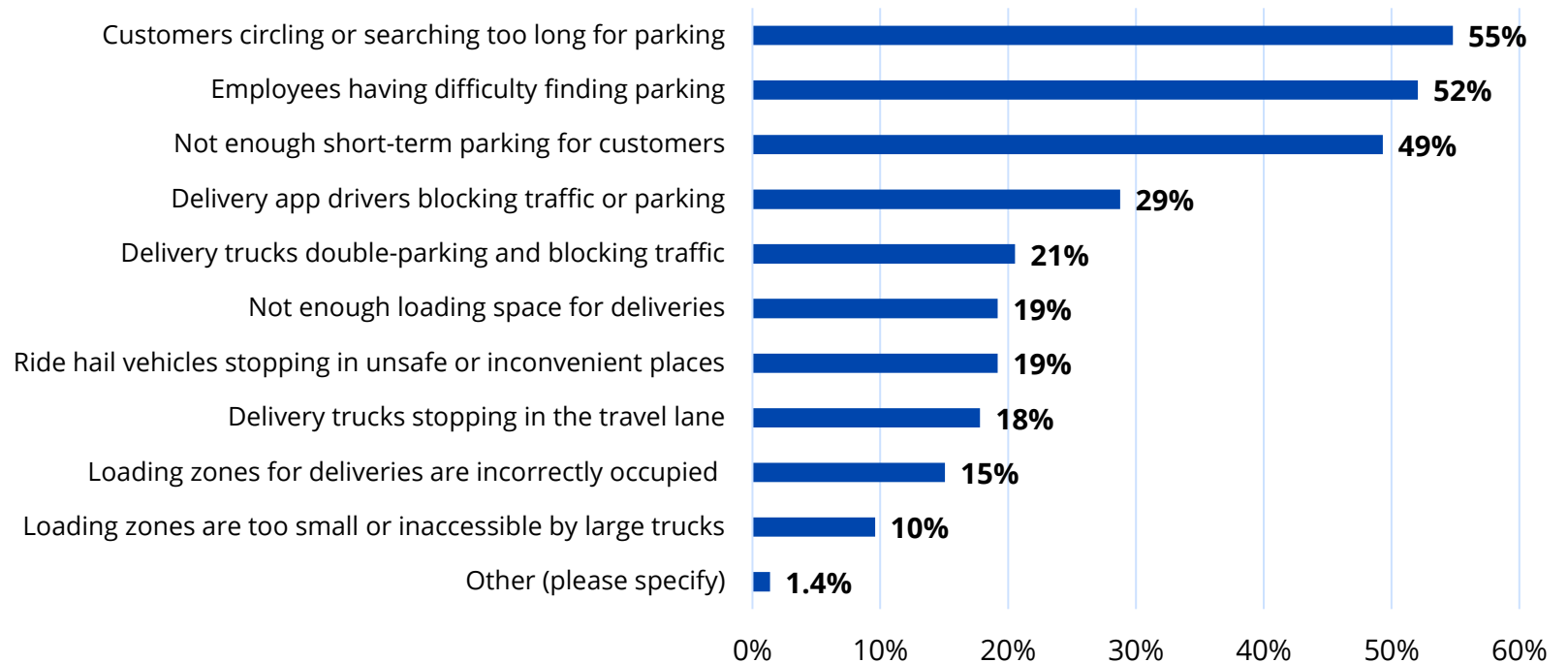
Businesses face various challenges with parking and curbspace.

Customer parking is the most common challenge businesses report.

Businesses also report challenges **with employee parking and not enough short-term parking.**

Loading and deliveries add pressure on limited curbspace. Businesses also report **delivery drivers blocking traffic** or parking spaces, **double-parking**, and **not enough loading space.**

Which of the following, if any, create parking and curbspace challenges for your business? Select all that apply.



Parking Study & Intercept Survey Findings

In April 2026, SDOT collected parking data and gathered community input from an intercept survey. Key findings include:



Parking is often full in West Seattle Junction. In the busiest parts of the Junction and the Triangle, on-street parking spots were full or nearly throughout the day.



Some vehicles stay parked for several hours, reducing turnover and customer access. 22% of vehicles stayed parked over 2 hours in the Junction.



Parking availability is a concern for customers. Our intercept survey reported 61% of people do not agree that parking is easy to find in West Seattle Junction. 56% of surveyed employees report hearing customers complain about parking.

Learn More

Read our [Existing Conditions Summary](#) and get project updates on our [project webpage](#).

What Can SDOT Do to Help?



What Can SDOT Do to Help?

SDOT has several tools to better manage parking and curbspace:

1



Better manage parking

Adjust time limits, pricing, and other regulations to improve parking access and turnover

2



Improve loading and delivery access

Add and modify load zones for passengers, commercial vehicles, and food delivery vehicles

3



Improve safety and accessibility

Install improvements to better support people walking and biking, including accessibility improvements

4



Efficient and effective parking enforcement

Use parking tools to make parking regulations easier to monitor and enforce

What Can SDOT Do to Help?

Parking turnover helps more customers find a space.



Parking regulations can **encourage turnover**, helping more people use the same limited parking spaces throughout the day. This allows for more customers to visit businesses.

Long Stays =
Less Parking
Turnover:



2 Customers



More
Parking
Turnover:



8 Customers



What Can SDOT Do to Help?

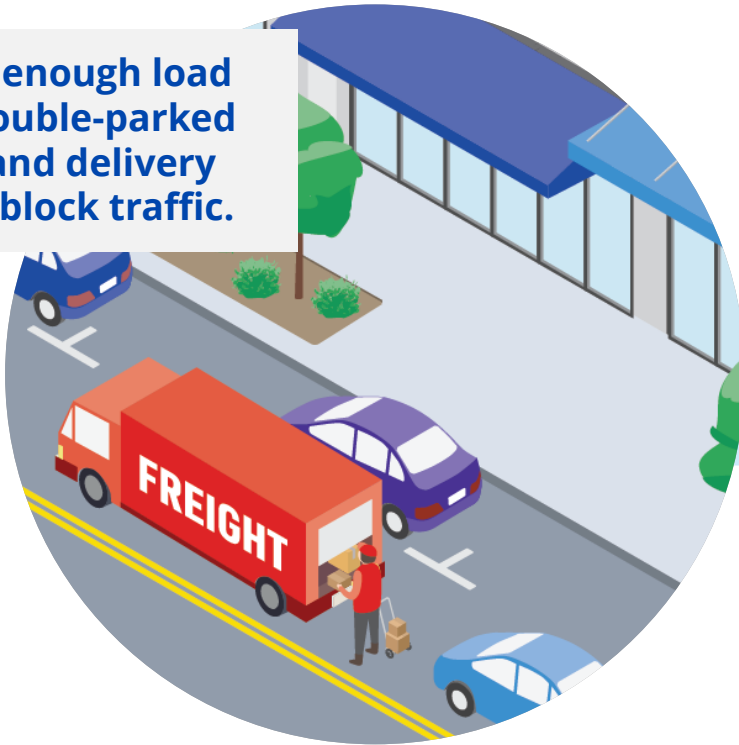
Load zones help keep deliveries and pick-ups/drop-offs moving.

2



Adding and adjusting load zones provides space for deliveries, passenger pick up/drop offs, and food takeout. This helps **reduce double parking and blocked traffic**.

Without enough load zones, double-parked trucks and delivery vehicles block traffic.



SDOT can add or modify load zones to better support local businesses.



What Can SDOT Do to Help?

Multimodal improvements make it easier and safer to get around.



SDOT can improve **walking, biking, and accessibility** and help businesses connect employees with more ways to get to work.

Safer walking and rolling: Improve crossings, sightlines, and add more disabled parking.



Better bike access: Add bike and micromobility parking to make it easier to reach businesses without driving.



More options for employees: Connect businesses with resources that help employees walk, bike, take transit, or share rides to work.



Calm traffic: Manage parking better so parking is easier to find, reducing circling and distracted driving.



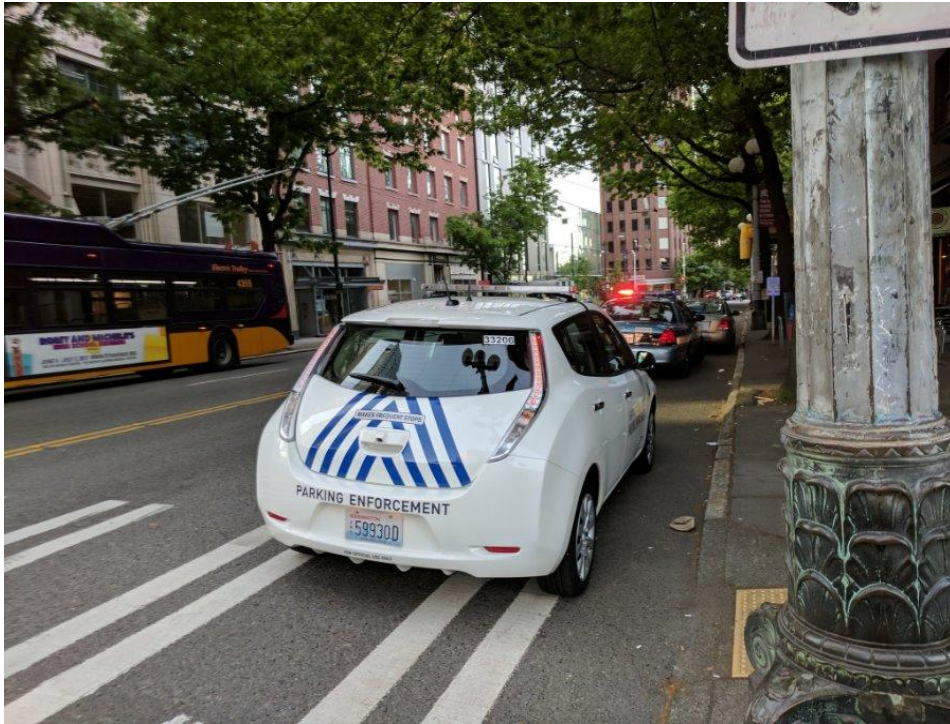
What Can SDOT Do to Help?

Parking tools can make enforcement more effective.

4



Clear and consistent parking regulations make it easier to monitor parking, helping to improve compliance and parking turnover.



Next Steps

What's in store for the rest of the year?

